

# **Taraloka Retreat Centre**

## **Safeguarding adults policy and guidelines 2018**

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### **Introduction**

Triratna is a worldwide network of friends in the Buddhist life. This is for many of us a source of great richness, support and strength. However, it also carries a risk that we may fail to notice, question or act on behaviours of concern, out of naivety, loyalty to friends or lack of awareness; or an assumption that "it couldn't happen here" or "they would never do a thing like that."

This policy is an expression of the first ethical precept taught by the Buddha: to avoid harming living beings. It refers to law and good practice mainly as defined in England and Wales. Triratna bodies in other countries are requested to draw up similar documents in line with local requirements.

### **The purpose of this policy**

This document is for Friends, Mitras and Order members involved in Taraloka activities (and those of any outreach groups run by this centre) as employees, volunteers, leaders, teachers or parents.

It aims to provide

- Protection for adults attending Taraloka activities who may be "at risk" or vulnerable, and
- Protection for Friends, Mitras and Order members working with them.

It sets out

- information and practices contributing to the prevention of harm of 'adults at risk', previously known as 'vulnerable adults'
- a course of action to be followed if harm is suspected.

### **Our values**

Although we do not run activities specifically for those with mental illness or addiction, we recognise that people who may be vulnerable in these ways do attend our events and take part in the life of our sangha.

The trustees of the Taraloka recognise their responsibility to safeguard adults who may be deemed to be "at risk" when visiting or involved in Buddhist Centre activities.

**Maitrimati and Hridayagita are our Safeguarding officers, responsible for the protection of children and adults who may be at risk at Taraloka (See also our Taraloka Child Protection Policy.)**

## **Who is an “adult”?**

In the United Kingdom an “adult” is a person who has passed their 18<sup>th</sup> birthday.

## **Who is an “adult at risk”?**

This is not currently well defined. However, the following is one widely-used definition:

An ‘adult at risk’ is a person aged 18 or over who:

- has need for care and support (whether or not the local authority is meeting any of those needs) and
- is experiencing, or at risk of, abuse or neglect; and
- as a result of those care and support needs is unable to protect themselves from either the risk of, or the experience of abuse or neglect.

‘Adults with care and support needs’ could include people who

- Have dementia
- Have learning disabilities
- Have mental health problems
- Have drug, alcohol or substance dependency
- Have physical or sensory disabilities
- Have been bereaved, suffered grief and loss
- Through age or illness are dependent on other people to help them
- live with domestic abuse
- are homeless
- are refugees or asylum seekers
- for any reason may be considered not to have ‘mental capacity’. (See below.)

Whether or not a person is “at risk” or “vulnerable” in these cases will vary according to circumstances, and it should be noted that a person with a physical disability is not necessarily vulnerable or at risk, though they could be. Each case must be judged on its own merits.

## **What is ‘mental capacity’?**

Whether a person has mental capacity is a matter of specialist assessment and not for us to make. However, it may be useful to know something about it.

Mental capacity is the ability to make a particular decision. An adult *may* be at risk if they are unable to make a decision due to illness, disability, poor mental health, dementia, a learning disability or something else that may impair their judgment.

A person may be deemed to be ‘without capacity’ if they cannot:

- understand the decision
- retain the information
- weigh up the information
- communicate their decision

About matters such as

- finance

- social care
- medical treatment

## **Vulnerability can be variable**

As is made clear above in the reference to the vulnerability of those who have suffered grief and loss we recognise that many people who are generally emotionally and psychologically stable in most aspects of their lives may on occasion find themselves vulnerable or at risk. This may be because of illness, relationship breakdown or bereavement, or because their practice of meditation or Buddhism has made them more sensitive and self-aware, particularly if they are new to Buddhism.

We will take great care to help each other avoid exploiting such vulnerability, consciously or unconsciously.

## **Protecting ourselves and others in relationships**

More or less conscious harm can occur in our dealings with others in classes and other formal face-to-face activities; it can also occur in personal friendships, especially between those of greater and lesser experience of Buddhism, where one may be seen by the other to be in a position of trust and authority.

We recognise that this may happen even where the more experienced person does not see her/himself as in a position of power or authority.

Though it is natural that some of our relationships will be sexual, we will take great care in starting sexual relationships where there is a considerable difference in level of Buddhist experience between the partners, particularly between Order members and those not ordained.

*See the Triratna Ethical Guidelines 2018, and the College 'Statement on relationships between preceptors and those they ordain 2017'.*

## **Protecting those with psychological disorders**

We are aware that those attending our centre and activities include adults experiencing psychological disorders ranging from mild to severe.

We recognise that as Buddhists we do not have the professional skills to diagnose or help people with psychological disorders and that they may not be helped solely by the kindness of Buddhists. In such cases we may need to advise them to seek professional help.

We are aware that for people with serious psychological disorders traditional Buddhist practices involving recognition of the illusion of self could be extremely dangerous. We may need to encourage them in traditional Buddhist practices involving the calming of body and mind, or to avoid meditation – altogether, or during periods of relapse.

Where we believe a person to be at risk of suicide or self-harm, or to pose a risk to others, we will alert our centre Safeguarding officer, who will refer to local mental health services and/or the police as appropriate, and consult with the Triratna Safeguarding Team if necessary. [safeguarding@triratnadevelopment.org](mailto:safeguarding@triratnadevelopment.org).

## Protecting those with psychological disorders - online

Buddhism and meditation are increasingly taught using online media. In person, it is *relatively* easy to notice where a person may have compromised mental health; online it is much more difficult.

We recognise that among those seeking *individual* online guidance from members of the Triratna Buddhist Order there may be some reporting meditation experiences which are an indication of serious psychological disorder.

In engaging in *individual* guidance online by email, blog, social media or text we will take great care at the start to establish with local Order members the identity, location and suitability of the participant, and which local Order members are available locally to support them *in person* and gaining permission to contact those Order members if we believe they are at risk. (This does not apply where the participant is an Order member and therefore well known to us.)

**(Responding to children online** With anyone under 18, we will not engage in personal communication online or via social media *except in carefully defined ways. See the Triratna Model Child protection policy 2018.*)

## DBS checks

We will ensure that the core team (Mitras or Order members, paid or voluntary) running any Taraloka activities or events specifically intended for those clearly at risk (for example, those with addictions, depression or chronic pain and illness) have been security checked by the Disclosure and Barring Service, and that anyone else helping with such activities (paid or voluntary) who has not been DBS checked is supervised at all times by someone who is DBS checked.

This does not apply to general activities which people with mental health difficulties may happen to attend.

## What is 'abuse'?

'Abuse' is not a legal term, but covers a number of ways in which a person may be deliberately harmed (legally or illegally), usually by someone who is in a position of power, trust or authority over them, or *who may be perceived by that person to be in a position of power, trust or authority over them*; for example by a Friend, Mitra or Order member who is helping to run Taraloka activities for those newer to such activities. The harm may be physical, psychological or emotional, or it may exploit the vulnerability of the person in more subtle ways.

However, harm can also occur less consciously, through naivety, idealism or lack of awareness.

## Types of abuse

The 2014 Care Act identifies nine types of abuse, all of which have a psychological/emotional aspect.

1. physical abuse
2. sexual abuse
3. neglect and acts of omission
4. organisational abuse
5. self-neglect
6. modern slavery
7. domestic abuse

8. discriminatory abuse
9. financial or material abuse

### **Types of abuse, in more detail**

#### **Physical**

- Bodily assaults resulting in injuries e.g. hitting, slapping, pushing, kicking, misuse of medication, restraint or inappropriate sanctions.
- Bodily impairment e.g. malnutrition, dehydration, failure to thrive
- Medical/healthcare maltreatment

#### **Sexual**

- Rape, incest, acts of indecency, sexual assault
- Sexual harassment or sexual acts to which the person has not consented, or could not consent or to which they were pressured into consenting.
- Sexual abuse might also include exposure to pornographic materials, being made to witness sexual acts; also sexual harassment, with or without physical contact.
- Sexual contact of any kind with anyone under 16 is a crime. In the case of Order members "position of trust" law means sexual contact of any kind with anyone under 18 could be considered a crime.

#### **Abuse through neglect**

- Ignoring medical or physical care needs
- Failure to provide access to appropriate health, social care or educational service
- The withholding of the necessities of life, such as medication, adequate nutrition and heating

#### **Organisational abuse**

- Neglect or abuse within an institution (eg.hospital/care home) or care provided in own home.
- One-off incident or continuing ill-treatment
- Poor professional practice, policies or structure of an organization

#### **Self neglect**

- Alcohol abuse
- Hoarding
- Drug abuse

#### **Modern slavery**

Examples: working as housemaids, in brothels, cannabis farms, nail bars and agriculture against their will, unpaid

Some possible signs

- Physical appearance, inappropriate clothing.
- Isolation, not being allowed to travel alone; restricted freedom of movement.
- Poor living conditions, few possessions, no ID documents
- Unusual travel times – being dropped off early morning or late at night

*Modern Slavery Helpline (UK) 0800 0121 700*

#### **Domestic abuse**

- Physical, psychological, sexual and financial abuse.
- 'Honour'-based violence or forced marriage
- Involving intimate partner or family member
- Female Genital Mutilation (FGM)
- 16 year-olds can be defined as suffering domestic abuse.

Some signs and symptoms of domestic abuse

- Visible injuries or unexplained marks, scars or injuries
- Making 'excuses' for injuries
- Controlling and/or threatening relationships

### **Discriminatory abuse**

- Discrimination including gender, sexual orientation, race, disability, age, skin colour, language, culture, religion or belief, or politics
- Harassment
- Loss of self-esteem
- Not being able to access services or being excluded

### **Psychological/emotional**

- Threats of harm, controlling, intimidation, coercion, harassment, verbal abuse, enforced isolation or withdrawal from services or supportive networks.
- Humiliation
- Bullying, shouting or swearing (*See the Triratna Model policy on bullying and harassment, "Living with dignity"*).

### **Financial or material abuse**

- Misuse or theft of money
- Exploitation, pressure in connection with wills, property or inheritance
- Unexplained withdrawal of large sums of money
- Personal possessions going missing from home
- Extraordinary interest and involvement by the family/carer or friend in an individual's assets

### **Discriminatory abuse**

Language or treatment which is discriminatory because of a person's

- race/ethnicity
- sex
- disability
- gender identity (*See the document 'Living in spiritual friendship with trans, gender-diverse and non-binary people'*.)
- sexual orientation
- religion

## **Signs of abuse**

### **Physical**

NB Ageing processes can cause changes which are hard to distinguish from some aspects of physical assault e.g. skin bruising can occur due to blood vessels becoming fragile.

- A history of unexplained falls or minor injuries
- Bruising in well-protected areas, or clustered from repeated striking

- Finger marks
- Burns of unusual location or type
- Injuries found at different states of healing
- Injury shape similar to an object
- Injuries to head/face/scalp
- History of moving from doctor to doctor, or between social care agencies; reluctance to seek help
- Accounts which vary with time or are inconsistent with physical evidence
- Weight loss due to malnutrition; or rapid weight gain
- Ulcers, bed sores and being left in wet clothing
- Drowsiness due to too much medication; or lack of medication causing recurring crises/hospital admissions

### **Sexual**

- Disclosure or partial disclosure (use of phrases such as 'It's a secret')
- Medical problems, e.g. genital infections, pregnancy, difficulty walking or sitting
- Disturbed behaviour e.g. depression, sudden withdrawal from activities, loss of previous skills, sleeplessness or nightmares, self-injury, showing fear or aggression to one particular person, inappropriately seductive behaviour, loss of appetite or difficulty in keeping food down.
- Unusual circumstances, such as, for example, two people found in a toilet/bathroom area, one of them distressed

### **Signs of psychological or emotional vulnerability**

- Isolation
- Unkempt, unwashed appearance; smell
- Over meticulousness
- Inappropriate dress
- Withdrawnness, agitation, anxiety; not wanting to be touched
- Change in appetite
- Insomnia or need for excessive sleep
- Tearfulness
- Unexplained paranoia; excessive fears
- Low self-esteem
- Confusion

### **Signs of neglect**

- Poor physical condition
- Clothing in poor condition
- Inadequate diet
- Untreated injuries or medical problems
- Failure to be given prescribed medication
- Poor personal hygiene

### **Signs of financial or material vulnerability**

- Unexplained or sudden inability to pay bills
- Unexplained or sudden withdrawal of money from accounts
- Disparity between assets and satisfactory living conditions
- Unusual level of interest by family members and other people in the

vulnerable person's financial assets

### **Signs of discrimination**

- Lack of respect shown to an individual
- Substandard service offered to an individual
- Exclusion from rights afforded to others, such as health, education, criminal justice

### **Other signs of abuse**

- Controlling relationships
- Inappropriate use of restraint
- Sensory deprivation e.g. spectacles or hearing aid
- Denial of visitors or phone calls
- Failure to ensure privacy or personal dignity
- Lack of personal clothing or possessions

### **People who might abuse**

Abuse may happen anywhere and may be carried out by anyone, eg:

- Order members, Mitras and Friends, whether financially supported or volunteering
- Parents
- People you consider good and trusted friends
- Informal carers, family, friends, neighbours
- Other users or tenants of Taraloka
- Strangers or visitors to Taraloka

### **If you have a concern**

All allegations or suspicions should be taken seriously and reported to one of Taraloka's Safeguarding officers:

Maitrimati ([maitrimati@taraloka.org.uk](mailto:maitrimati@taraloka.org.uk))

Hridayagita ([hridayagita@taraloka.org.uk](mailto:hridayagita@taraloka.org.uk))

### **What to do if an adult alleges abuse**

#### **Do**

- stay calm.
- listen patiently.
- reassure the person they are doing the right thing by telling you.
- clarify issues of confidentiality early on. Make it clear that you may have to discuss their concerns with others, on a strictly need-to-know basis, if at all possible with their permission. (See below.)
- explain what you are going to do.
- write a factual account of what you have seen and heard, immediately.

#### **Do not**

- appear shocked, horrified, disgusted or angry.
- press the individual for details.
- make comments or judgments other than to show concern. Your responsibility is to take them seriously, not to decide whether what they are saying is true.
- promise to keep secrets.



- confront the alleged perpetrator.
- risk contaminating the evidence by investigating matters yourself.

## What to do next

- Your first concern is the safety and wellbeing of the person bringing the allegation. Do not be distracted from this by loyalty to the person who has been accused or your desire to maintain the good name of Triratna or your centre.
- If you think the person is in immediate danger phone social services or police straight away. A telephone referral should be confirmed in writing within 24 hours.
- Every person has a legal right to privacy under the International Convention on Human Rights; therefore if possible you need to get the person's consent to share the information they have given you, within the limits described here.
- However, if necessary it is legal to pass on information without their consent if you believe they are at risk of significant harm.
- If you are not the Safeguarding officer, tell the Taraloka's Safeguarding officer *only*. They bear overall responsible for the future handling of the matter on behalf of the charity.
- The Safeguarding officer should contact the Triratna Safeguarding team to discuss what to do next: [safeguarding@triratnadevelopment.org](mailto:safeguarding@triratnadevelopment.org)
- Meanwhile, make detailed factual notes about the discussion as soon as possible, including time, date and location. Give them to the Safeguarding officer. If you are the Safeguarding officer, keep notes yourself and keep them either locked away or password-protected.
- Confidentiality, sharing information only on a need-to-know basis, is very important. Nobody else has a right to know about the matter. This is not a matter of concealment, but is intended to protect all concerned. It will also protect your sangha from fear, rumour and disharmony which will make it much harder to deal with the matter effectively without causing further harm.
- No sangha member should attempt to investigate a criminal allegation. This is the job of the police and to attempt this could prejudice a court case and put the person in danger.

Finally, if the allegation is criminal, without giving full details you should tell the Charity Commission that there has been a Safeguarding incident, that your charity has addressed it according to your Safeguarding policies and the police have been informed.

## Secure, confidential record-keeping

We understand our responsibility for secure and careful record-keeping. Our Safeguarding officer will keep a detailed log of all Safeguarding-related incidents as well as conversations and actions related to them. These are kept either in a locked cabinet or safe or in a password-protected electronic file on our computer system. Access to these records is only for the Safeguarding officer and one or two others approved by our trustees.

## Keeping confidential records for at least 50 years

We understand that many abuse cases come to light 30 or more years later, so we are required to

keep our records safe for at least 50 years. We will do this by giving a paper copy into the safe keeping of our solicitor or accountant at the end of each year.

If our centre closes down, we will give our records to another Triratna Buddhist Centre to keep with their own past confidential records; ie with their solicitor/accountant.

## **Designated Named Person for Safeguarding Adults**

Taraloka has two appointed individuals who are responsible for dealing with any Safeguarding Adults concerns:

Named Persons: Maitrimati and Hridayagita

## **Local Services Contact Numbers**

If neither of these people are available then Adult Social Care or the police should be contacted directly:

- Wrexham Adult Social Services 01978 292 066
- Police 0845 607 1002
- Social Services Out of Hours 01978 264 358/ 0845 053 3116
- In an emergency call 999

## **Reviewing our policies annually**

All our Safeguarding policies will be reviewed by the trustees and Safeguarding officer annually and the review recorded in the minutes of their meetings.

## **Taraloka Retreat Centre**

**Chair's name and email address**

**Chair's signature**

**Safeguarding officers' names and email addresses**

**Safeguarding officers' signatures**

**Date**

This document will be reviewed annually by the Safeguarding officers and trustees of Taraloka

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*This model document published January 2018 by Triratna's Safeguarding team*  
[safeguarding@triratnadevelopment.org](mailto:safeguarding@triratnadevelopment.org)

